



STATEN ISLAND

2016 Citywide Guide to Services and Resources on Staten Island

After-School Programs
Domestic & Libraries
Gender-Based Violence
EDUCATION
Financial Assistance
Housing &
Mental Health
Homelessness
HEALTH
Pre-School & Childcare
Safety &
Veterans & Military Services
Senior Services
Security
Immigration
Multi-Service Centers
FOOD & HUNGER
Legal Services
Preventive Care
& Screening Services
Transportation
Small Business
& Entrepreneurship
EMPLOYMENT

ABOUT THIS GUIDE

Women's City Club of New York (WCC) is proud to provide the new 2016 Citywide Guide to Services and Resources on Staten Island. This Guide is designed to help individuals and organizations gain access to low- and no-cost social services, programs and resources available on Staten Island. We encourage you to share this information which may help others in need.

WCC is also pleased to announce that an online version of this Guide is available at wccny.org—enabling users to initiate custom searches by category, key words and borough.

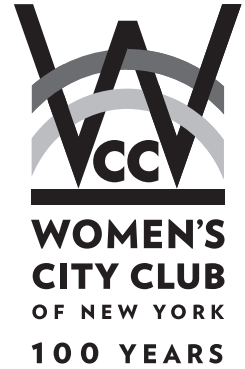
ABOUT WCC

Women's City Club of New York (WCC) is a nonprofit, non-partisan, multi-issue activist organization dedicated to improving the quality of life for all New Yorkers. WCC works to shape public policy to promote responsive government through education, issue analysis, advocacy and civic participation.

Special thanks to an Anonymous Foundation, The New York Women's Foundation, and the Sy Syms Foundation for their support of the Citywide Guide to Services and Resources.

To access the online version of the Citywide Resource Guide please visit:

wccny.org



Message From Women's City Club of New York

For one hundred years, Women's City Club of New York (WCC) has worked tirelessly to improve the lives of all New Yorkers through education, issue analysis, advocacy and civic participation. In 2012 we published the first Guide to Services and Resources in Manhattan, a comprehensive directory of service organizations across the borough. The Guide's 5,000 users overwhelmingly praised its level of detail, ease of use, and were able to more readily locate much needed services.

WCC began updating and expanding the Guide in 2014. The new version is both a searchable web-based tool and a printed publication, and now includes information on service provision in all five boroughs of New York City. In September 2015 we released our Brooklyn Guide, followed by the release of our Manhattan Guide in January 2016. We are proud to present the 2016 Citywide Guide to Services and Resources on Staten Island during our Centennial Year. The Guides for The Bronx and Queens will be published within the year. Together, all five publications will provide much needed information to New Yorkers who face daily challenges to obtaining the quality of life they deserve.

Moving forward into our second century of advocacy and activism, WCC will partner with community groups to train service providers and users on how to effectively use the Guides. Ultimately, WCC will closely evaluate the impact of the Guides in order to improve social service provision throughout the city, in pursuit of our long-term vision for the best possible New York City for all.

Thank you,

Annette Choolfaian
President

Jacqueline M. Ebanks
Executive Director

ACKNOWLEDGEMENTS

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If your organization has been omitted, please know that it was inadvertent.

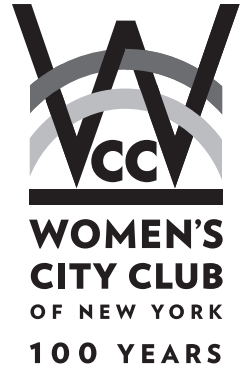
Contact us at resourceguide@wccny.org for possible inclusion when we update this Guide.



2016 Guide to Services and Resources on Staten Island

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Городской женский клуб Нью-Йорка 2016 – Услуги и ресурсы в округе Статен-Айленд



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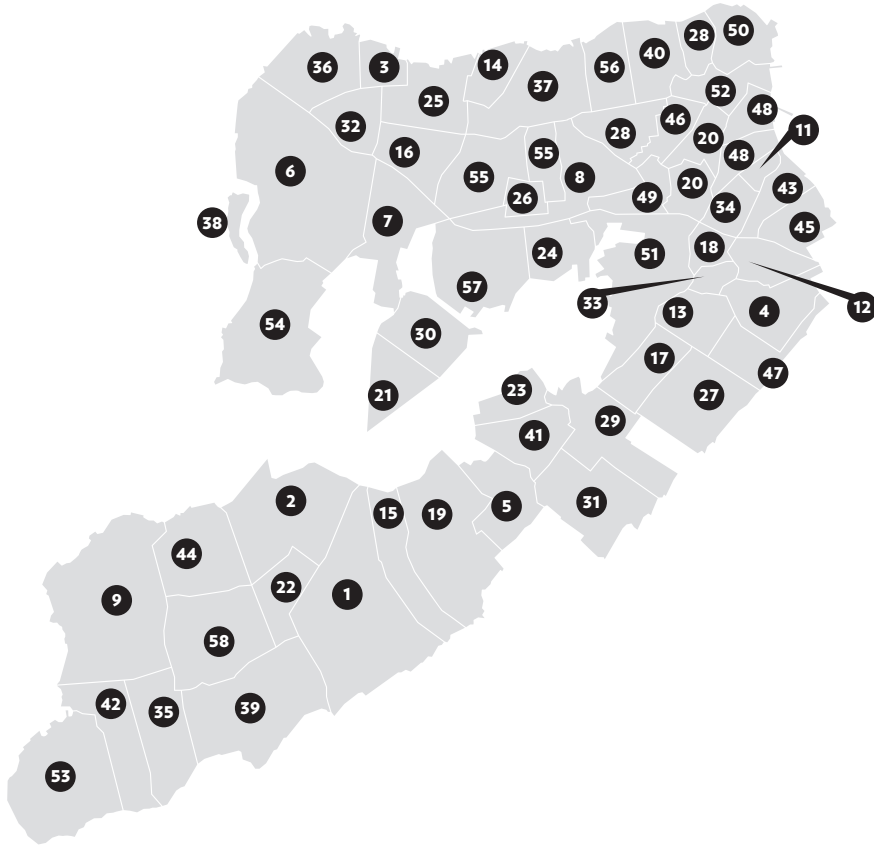
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STATEN ISLAND COMMUNITY BOARDS



- | | | | | |
|----------------------------|-------------------------|--------------------------|--------------------------|------------------------|
| 3 Annadale | 2 Dongan Hills | 2 High Rock | 2 Old Town | 2 South Beach |
| 3 Arden Heights | 2 Egbertville | 3 Huguenot | 3 Pleasant Plains | 1 St. George |
| 1 Arlington | 1 Elm Park | 2 Lighthouse Hill | 1 Port Ivory | 1 Stapleton |
| 2 Arrochar | 3 Eltingville | 1 Livingston | 1 Port Richmond | 1 Sunnyside |
| 3 Bay Terrace | 2 Emerson Hill | 1 Mariners Harbor | 3 Prince's Bay | 2 Todt Hill |
| 2 Bloomfield | 1 Fort Wadsworth | 1 Meiers Corners | 1 Randall Manor | 1 Tompkinsville |
| 2 Bulls Heads | 1 Graniteville | 2 Midland Beach | 2,3 Richmontown | 3 Tottenville |
| 1 Castleton Corners | 2 Grant City | 1 New Brighton | 3 Richmond Valley | 2 Travis |
| 3 Charleston | 2 Grasmere | 2 New Dorp | 1 Rosebank | 1 West Brighton |
| 2 Chelsea | 3 Great Kills | 2 New Springville | 3 Rossville | 1 Westerleigh |
| 1 Clifton | 3 Greenridge | 2 Oakwood | 1 Shore Acres | 3 Woodrow |
| 1 Concord | 1 Grymes Hill | 2 Ocean Breeze | 1 Silver Lake | |

STATEN ISLAND NEIGHBORHOODS



- | | | | | |
|---------------------|----------------------|--------------------|--------------------|----------------------|
| 1 Annadale | 13 Dongan Hills | 25 Mariners Harbor | 37 Port Richmond | 49 Sunnyside |
| 2 Arden Heights | 14 Elm Park | 26 Meiers Corner | 38 Prall's Island | 50 St. George |
| 3 Arlington | 15 Eltingville | 27 Midland Beach | 39 Prince's Bay | 51 Todt Hill |
| 4 Arrochar | 16 Graniteville | 28 New Brighton | 40 Randall Manor | 52 Tompkinsville |
| 5 Bay Terrace | 17 Grant City | 29 New Dorp | 41 Richmondtown | 53 Tottenville |
| 6 Bloomfield | 18 Grasmere | 30 New Springville | 42 Richmond Valley | 54 Travis |
| 7 Bulls Head | 19 Great Kills | 31 Oakwood | 43 Rosebank | 55 Westerleigh |
| 8 Castleton Corners | 20 Grymes Hill | 32 Old Place | 44 Rossville | 56 West New Brighton |
| 9 Charleston | 21 Heartland Village | 33 Old Town | 45 Shore Acres | 57 Willowbrook |
| 10 Chelsea | 22 Huguenot | 34 Park Hill | 46 Silver Lake | 58 Woodrow |
| 11 Clifton | 23 Lighthouse Hill | 35 Pleasant Plains | 47 South Beach | |
| 12 Concord | 24 Manor Heights | 36 Port Ivory | 48 Stapleton | |

INTRODUCTION

Women's City Club of New York is proud to introduce its new 2016 Citywide to Services and Resources on Staten Island.

We have assembled this guide to help individuals and organizations gain access to low- and no-cost social services, programs, and resources available on Staten Island.

Whether you are searching for jobs or schools, child care or health care, food or transportation, consult the Table of Contents.

This Guide is separated into sections; each section includes a brief description of the subjects covered. Most entries include address, phone number and website, as well as the neighborhood and community board in which the agency or service is located. Unless otherwise noted, persons on Staten Island have access to the resources and services listed in this Guide.

If you are unable to reach a person for help, do not give up. In addition to the listings provided in this Guide, below are additional resources:

- **911:** Call this number in an emergency situation.
- **ACCESS NYC**
www.nyc.gov/accessnyc
A free service that will tell you whether or not you are eligible for more than 30 City, State, and Federal human service benefit programs. You may use this service anonymously.
- **311:** New York City's Web site and phone number for government information and non-emergency services.
Call 311 or go online: www.nyc.gov/311
- **Translation Sources: For further assistance with translation, call:**
 - Chinese**
Chinese American Planning Council at 212-941-0920
 - Spanish**
Little Sisters of the Assumption at 646-672-5200
Institute for Puerto Rican/Hispanic Elderly at 212-677-4181
- **Churches, synagogues, mosques, and other religious institutions in your neighborhood.**

INTRODUCCIÓN

El Club de Mujeres de la Ciudad de Nueva York se enorgullece en presentar su nueva Guía General de Servicios y Recursos de Staten Island.

Hemos recopilado esta Guía para ayudar a las personas y organizaciones a acceder a los recursos, programas y servicios que están disponibles a bajo o ningún costo en Staten Island.

Ya sea que esté buscando trabajo o educación, una guardería o atención médica, alimentos o transporte, consulte el Índice.

Esta guía se divide en secciones, cada una de las cuales incluye una breve descripción de su contenido. La mayoría de las entradas incluyen la dirección, el número de teléfono y el sitio web de la agencia así como la junta vecinal y comunitaria en la que se encuentra. Salvo que se señale lo contrario, cualquier individuo de Staten Island puede acceder a los recursos y servicios aquí incluidos.

Si no logra comunicarse con una persona para solicitarle ayuda, no se rinda. Además de los registros presentados en esta Guía, por favor consulte los recursos presentados a continuación de acuerdo a su necesidad:

- **911:** Llame a este número en una situación de emergencia.
- **ACCESS NYC**
www.nyc.gov/accessnyc
Un servicio gratuito para determinar su elegibilidad para más de 30 programas de beneficios municipales, estatales y federales. Puede emplear este servicio de forma anónima.
- **311:** El sitio web y número de teléfono para información gubernamental y servicios que no son de emergencia de la Ciudad de Nueva York.
Llame al 311 o visite: www.nyc.gov/311
- **Servicios de traducción: Para más ayuda con cuestiones de traducción, llame a:**
Chino
El Consejo de Planificación Chino-Estadounidense al 212-941-0920
Español
Las Hermanitas de la Asunción al 646-672-5200
El Instituto Puertorriqueño/Hispano para Personas Mayores al 212-677-4181
- **Iglesias, sinagogas, mezquitas y otras instituciones religiosas de su vecindario.**

ВВЕДЕНИЕ

Городской женский клуб Нью-Йорка с гордостью представляет свой новый Справочник 2016 - Услуги и ресурсы в округе Статен-Айленд.

Мы составили это пособие, чтобы помочь отдельным людям и организациям получить доступ к необходимым социальным услугам, программам и ресурсам, предоставляемым в округе Статен-Айленд.

Если вы ищете работу или школу, услуги по уходу за ребенком или услуги здравоохранения, питания или транспортные услуги, просмотрите Оглавление.

Это пособие разделено на разделы. Каждый раздел содержит краткое описание темы. В большинстве разделов указаны адрес, номер телефона и вебсайт, а также общины и общественный совет, где то или иное агентство находится. Если не указано иное, любое лицо, проживающее в округе Статен-Айленд, имеет доступ к ресурсам и услугам, перечисленным в данном пособии.

Если Вам не удалось разыскать кого-либо для получения помощи, не сдавайтесь. В дополнение к списку, предоставленному в этом справочнике, при необходимости, пожалуйста, используйте ниже указанные ресурсы:

- **911: в экстренной ситуации наберите этот номер.**
- **ACCESS NYC**
www.nyc.gov/accessnyc
Бесплатный сервис, где Вам сообщат, имеете ли вы право участвовать в более чем 30 социальных программах города, штата и федерального правительства. Вы можете использовать этот сервис анонимно.
- **311:** Веб-сайт Нью-Йорка и номер телефона для получения информации государственных программ и неэкстренных служб.
Позвоните по номеру 311 или зайдите на страницу: www.nyc.gov/311
- **Переводческие ресурсы:** Для получения дополнительной помощи с переводом, обратитесь по телефону:
Китайский язык
Китайско-американский совет по планированию
212-941-0920
Испанский язык
Маленькие сестры Успения: 646-672-5200
Институт пожилых Пуэрто-Рико 212-677-4181
- **Церкви, синагоги, мечети и другие религиозные учреждения в вашем районе.**

I. AFTER-SCHOOL PROGRAMS

After-School Programs provide childcare for elementary and middle school youth at hours when students are not in school and parents are not at home. They offer academic, social and recreational activities, and are sometimes referred to as “extended day” programs or “out-of-school-time” (OST). Resources in this category are listed under academic enrichment, arts and sports.

PROGRAMAS EXTRACURRICULARES

Los **programas extracurriculares** brindan cuidado infantil para los niños de primaria y escuela media cuando no están en la escuela y cuando sus padres no se encuentran en casa. Ofrecen actividades académicas, sociales y recreativas, y a veces se los nombra como programas “de día extendido” o “periodo fuera del horario escolar” (“out-of-school-time”, OST). Los recursos en esta categoría están listados bajo enriquecimiento académico, artes y deportes.

ВНЕУРОЧНЫЕ ПРОГРАММЫ

Внеурочные программы предоставляют уход за учениками начальной и средней школы, когда ученики не находятся в школе, а родителей нет дома. Предлагаются учебные, социальные и развлекательные мероприятия, которые иногда называют «программами продленного дня» или «внешкольными программами» (OST). Ресурсы в этой категории указаны в разделах Образование, Искусство и Спорт.

ACADEMIC ENRICHMENT

City Parks Foundation: Teen PASS

Port Richmond; Community Board 1
Faber Street and 2175 Richmond Terrace
Staten Island, NY 10301
718-816-5558

www.nycparks.org

Offers free afterschool activities such as art, sports and science to youth in grades 6 through 8. Open Monday through Friday from 3:00 PM to 6:00 PM and Saturday from 10:00 AM to 5:00 PM.

ARTS

NYC Parks 3-6 Club Afterschool Program—Walker Park Field House

West Brighton; Community Board 1
Davis Avenue between Delafield Place and Livingston Court
Staten Island, NY 10310
718-816-6172

www.nycparks.org

Offers free after school activities such as sports, fitness and art. Open Monday through Friday from 3:00 PM to 6:00 PM.

West Brighton Community Center

Port Richmond; Community Board 1
230 Broadway
Staten Island, NY 10310
718-727-0033

Offers various programs and activities for seniors and youth.

SPORTS

NYC Parks—Greenbelt Recreation Center

New Springville; Community Board 2
501 Brielle Avenue
Staten Island, NY 10314
718-667-3545

www.nycparks.org

Offers different recreational programs for youths and adults from 13 years and older. Open Monday through Friday from 6:30 AM to 8:30 PM, Saturday and Sunday from 8:00 AM to 3:00 PM. Membership fees: 17 and under are free; Seniors are \$25/year; Adults are \$100/year.

II. DOMESTIC & GENDER-BASED VIOLENCE

DOMESTIC & GENDER-BASED VIOLENCE

Domestic and Gender-Based Violence is violent and/or aggressive behavior within the home, typically involving the abuse of a spouse or partner. This violence may be directed toward an individual specifically because of his/her gender. Resources in this category are listed under anti-trafficking, child abuse and incest, counseling and support groups, legal services, rape and sexual assault, stalking, victim protection and youth support.

VIOLENCIA DOMÉSTICA Y DE GÉNERO

La **violencia doméstica y de género** es el comportamiento violento y/o agresivo en el hogar que, generalmente, implica maltrato de un cónyuge o pareja. Dicha violencia puede orientarse hacia la persona debido a su género. Estos recursos están registrados como: abuso infantil e incesto, grupos de apoyo y de terapia, servicios legales, violaciones y ataque sexual, acecho, protección de víctimas y apoyo para jóvenes.

НАСИЛИЕ В СЕМЬЕ И ГЕНДЕРНОЕ НАСИЛИЕ

Насилие в семье является насильственным или агрессивным поведением дома, как правило, с участием супруга или партнера. Это насилие может быть направлено на человека из-за его/ее пола. Указаны следующие ресурсы: жестокое обращение с детьми и incest, консультирование и группы поддержки, юридические услуги, изнасилование и сексуальное насилие, stalking (преследование), защита жертв и поддержка молодежи.

ANTI-TRAFFICKING

Safe Horizons Anti-Trafficking Program (ATP)

718-943-8652

800-621-4673

www.safehorizon.org

CHILD ABUSE & INCEST

NYS Child Abuse Hotline

800-342-3720

www.ocfs.ny.gov

Call to report suspected child abuse or maltreatment.

Statewide Register of Child Abuse and Maltreatment

800-342-3720

www.ocfs.state.ny.us

Report suspected child abuse.

COUNSELING & SUPPORT GROUPS

Day One

800-214-4150

646-535-3291 (text)

www.dayoneny.org

Program provides free and confidential counseling, case management, information and legal representation to youth seeking orders of protection and other family-related orders to young people aged 24 and under, who reside in all boroughs of New York City.

New York Asian Women's Center Domestic Violence Hotline

888-888-7702

www.nyawc.org

Call hotline for immediate assistance; Languages spoken include multiple Chinese Dialects, Korean, Japanese, Hindi, Vietnamese, Cambodian, Urdu, Punjabi, Gujarati and Bengali.

NYC Domestic Violence Hotline

800-621-4673

311

www.nyc.gov

150+ languages spoken.

Safe Horizon Domestic Violence Hotline

1-800-621-HOPE (4673)

www.safehorizon.org

Crisis counseling, advocacy, information and referrals to victims of domestic violence.

Safe Horizon Domestic Violence Police Program—120 Precinct

St. George; Community Board 1

78 Richmond Terrace

Staten Island, NY 10301

718-876-8515

718-876-8506

www.safehorizon.org

Provides outreach, crisis assistance and referrals to victims of family violence.

Safe Horizon—Staten Island Community Program

St. George; Community Board 1

30 Bay Street, 5th Floor

Staten Island, NY 10301

718-720-2591

www.safehorizon.org

Provides outreach, crisis assistance and referrals to victims of crime and abuse.

Sakhi for South Asian Women

212-868-6741

212-714-9153

www.sakhi.org

Youth programs offered exclusively to children who have been victims of, or who have parents who have been victims of, domestic and intimate partner violence. Closed on Saturdays and Sundays.

LEGAL SERVICES

Safe Horizon Criminal Court Assistance

St. George; Community Board 1

26 Central Avenue

Staten Island, NY 10301

1-718-727-7555

www.safehorizon.org

Provides assistance throughout criminal trials for victims of domestic violence.

RAPE & SEXUAL ASSAULT

NYPD Special Victims Liaison Unit

212-267-7273

Call 911 if an emergency. Serves all 5 boroughs.

NYS Domestic Violence and Sexual Assault Hotline

800-942-6909

www.opdv.ny.gov

Spanish spoken. Multi-language accessibility.

STALKING

NYC Family Justice Center—Staten Island

St. George; Community Board 1

126 Stuyvesant Place

Staten Island, NY 10301

718-697-4300

www.nyc.gov

Provides comprehensive services for victims of domestic violence and others in need.

VICTIM PROTECTION

Center Against Domestic Violence Hotline

718-439-1000

www.cadvny.org

Call Hotline for immediate assistance.

Family Crisis Intervention Ministry

Port Richmond; Community Board 1

82 Treadwell Avenue

Staten Island, NY 10302

718-564-3087

347-248-3612

Offers a variety of services to those whose lives have been affected by violence or abuse.

Services available in English and Spanish.

Good Shepherd Services

Safe Homes Project

718-499-2151- hotline

718-788-6947

www.goodshepherds.org

Safe Horizon Domestic Violence Prevention—122 Police Precinct

New Dorp; Community Board 2

2320 Hylan Boulevard

Staten Island, NY 10306

718-667-2299

www.safehorizon.org

Provides outreach, crisis assistance and referrals to victims of family violence.

Safe Horizon Domestic Violence Prevention—123 Police Precinct

Tottenville; Community Board 3

116 Main Street

Staten Island, NY 10307

718-948-5970

www.safehorizon.org

Provides outreach, crisis assistance and referrals to victims of family violence.

YOUTH SUPPORT

Safe Horizon Family Court Children's Center

St. George; Community Board 1
51 Stuyvesant Place, Room 323
Staten Island, NY 10301
718-442-4613

www.safehorizon.org

Located behind the family court, the center provides free, supportive, educational care for child victims and witnesses, and children of adults who must appear in family court. Serves all community districts.

III. EDUCATION FOR ADULTS

Education for Adults refers to programs that offer instruction in literacy, language, career-readiness and other trainings that will help adults live more successfully in their communities. Resources in this category are listed under computer literacy, Test Assessing Secondary Completion (TASC) preparation and transition to college.

EDUCACIÓN PARA ADULTOS

La educación para adultos hace referencia a programas que ofrecen instrucción para la alfabetización, el aprendizaje de un idioma, la preparación laboral, y otros tipos de formación que permiten que los adultos tengan una vida más exitosa en su comunidad. Los recursos de esta categoría se registran como alfabetización informática, preparación para el TASC (Prueba de Evaluación de haber completado la Secundaria) y transición a la universidad.

ОБРАЗОВАНИЕ ДЛЯ ВЗРОСЛЫХ

В категории образование для взрослых указаны программы, предоставляющие помощь в повышении грамотности, изучении языков, а также другие учебные занятия для взрослых, способствующие карьерному росту и достижению успеха. Ресурсы в этой категории указаны в разделах компьютерная грамотность, подготовка к Тесту по среднему образованию (TASC) и перевод в колледж.

COMPUTER LITERACY

NYC Office of Adult and Continuing Education

Call 311

www.oaceny.org

TEST ASSESSING SECONDARY COMPLETION (TASC) PREPARATION FORMERLY “GED”

NYC Adult Learning Center

718-638-2635

Free TASC and other courses for those 21 years and older.

Pathways to Graduation

718-273-3225

pathtograd.org

TRANSITION TO COLLEGE

NYC Referral Centers to High School Alternatives

St. George; Community Board 1

450 St. Marks Place

Staten Island, NY 10301

718-273-3225

schools.nyc.gov/choicesenrollment/specialprograms/alternativeshs/referral/default.html

IV. EDUCATION FOR YOUTH

Education for Youth refers to programs and services which ensure that all young people have access to quality education. The government agencies and nonprofits included in this category serve all youth regardless of background or disability, and seek to promote intellectual inquiry. Resources in this category are listed under college preparation, enrollment and tutoring.

EDUCACIÓN PARA JÓVENES

La **educación para jóvenes** hace referencia a programas y servicios que garantizan que todos los jóvenes accedan a una educación de calidad. Las agencias gubernamentales y sin fines de lucro en esta categoría atienden a todos, más allá de sus antecedentes o discapacidades, a la vez que buscan promover la indagación intelectual. Los recursos de educación para jóvenes se registran como preparación para la universidad, inscripción, y tutoría.

ОБРАЗОВАНИЕ ДЛЯ МОЛОДЕЖИ

В категории образование для молодежи указаны программы и услуги, обеспечивающие доступ молодым людям к качественному образованию. Государственные учреждения и некоммерческие организации предлагают услуги всем молодым людям, независимо от их происхождения или инвалидности, и развивают их стремление к знанию. Ресурсы в этой категории указаны в разделах зачисление на учебу, подготовка к колледжу и индивидуальная подготовка.

COLLEGE PREPARATION

College Search
uscollegesearch.org

Federal Student Aid
800-433-3243
fafsa.ed.gov

PSAT/SAT College Board
866-630-9305
collegeboard.org

ENROLLMENT

NYC Department of Education (DOE)
Todt Hill; Community Board 2
715 Ocean Terrace, Building A
Staten Island, NY 10301
718-420-5627
schools.nyc.gov

NYC School Search
schools.nyc.gov

**Public School Enrollment
(Kindergarten – High School)**
718-935-3500
schools.nyc.gov

Assists in finding and enrolling in public schools.

TUTORING

HomeworkNYC
212-777-3380
www.homeworknyc.org
Free homework help.

**Living for the Young Family
Through Education**
Port Richmond; Community Board 1
85 Saint Josephs Avenue
Staten Island, NY 10302
718-815-8727
lyfenyc.org
Provides free childcare and early childhood education to children of NYC Department of Education students.

V. EMPLOYMENT

Organizations in the **Employment** category offer assistance in finding and keeping a job. Many of these programs provide preparation for entering the business world and training in specific trades. Resources in this category are listed under job search centers and training and support programs.

EMPLEO

Las organizaciones incluidas en la categoría de **empleo** ayudan a encontrar y mantener un puesto de trabajo. Muchos de estos programas preparan para el ingreso al mundo laboral y ofrecen formación para profesiones específicas. Los recursos en esta categoría están listados bajo centros de búsqueda de empleo y programas de capacitación y apoyo.

ТРУДОУСТРОЙСТВО

Организации в категории трудоустройства предлагают помощь в поиске и сохранении работы. Многие из этих программ занимаются подготовкой к вступлению в мир бизнеса и обучением определенных профессий. Ресурсы в этой категории указаны в разделах Центры трудоустройства и Учебные и вспомогательные программы.

JOB SEARCH CENTERS

Consortium for Worker Education— Staten Island Worker Career Center

Concord; Community Board 1
1141 Hylan Boulevard
Staten Island, NY 10305
718-390-0676
www.cwe.org

Provides a range of employment services for unemployed, low-income and working individuals, including short-term training and education on site, referrals to myriad training programs citywide and information about educational programs.

Staten Island South Shore Workforce1 Career Center

Eltingville; Community Board 3
3845 Richmond Avenue, 2nd Floor
Staten Island, NY 10312
347-308-5018
www.nyc.gov/workforce1

*Connects qualified candidates to job opportunities in New York City.
By appointment only.*

Staten Island Workforce1 Career Center

St. George; Community Board 1
120 Stuyvesant Place, 3rd Floor
Staten Island, NY 10301
718-285-8388
www.nyc.gov/workforce1

*Connects qualified candidates to job opportunities in New York City.
By appointment only.*

Staten Island Workforce1 Industrial & Transportation Career Center

Port Richmond; Community Board 1
1972 Richmond Terrace
Staten Island, NY 10302
718-433-2334
www.nyc.gov/workforce1

*Connects qualified candidates to job opportunities in New York City.
By appointment only.*

TRAINING & SUPPORT PROGRAMS

Grace Institute

212-832-7605
www.graceinstitute.org

Provides tuition free job-skills training, counseling and placement services to economically disadvantaged women ages 18 through 64.

NYC Housing Authority Resident Employment Services

718-289-8100
www.nyc.gov

NYC Job Training Program Guide www.nyc.gov

NYS Unemployment Insurance

St. George; Community Board 1
120 Stuyvesant Plaza, 3rd Floor
Staten Island, NY 10301
718-285-8404
www.labor.ny.gov

Apply for unemployment benefits.

The New Millennium Training Center

Dongan Hills; Community Board 2
331 Seaview Avenue
Staten Island, NY 10305
718-667-7741
www.thenewmillenniumtrainingcenter.com

Provides free or low-cost medical training to eligible individuals. Please call for eligibility requirements.

VI. FINANCIAL ASSISTANCE

Financial Assistance programs offer help in the form of loans, discounts and handling money. Resources in this category are listed under emergency cash assistance, financial education, Human Resources Administration (HRA) job centers, Internal Revenue Service (IRS) locations, rental and utilities assistance and eviction protection, and Social Security Disability Insurance (SSDI) and Social Security Insurance (SSI).

ASISTENCIA FINANCIERA

Los programas de **asistencia financiera** brindan ayuda mediante préstamos, descuentos y el manejo de dinero. Los recursos en esta categoría están listados bajo asistencia de efectivo de emergencia, educación financiera, centros de trabajo de la Administración de Recursos Humanos (HRA), direcciones del Servicio de Impuestos Internos (IRS), asistencia con el alquiler y servicios, protección contra el desalojo, así como Seguro Social de Incapacidad (SSDI) y Seguro Social Suplementario (SSI).

ФИНАНСОВАЯ ПОМОЩЬ

Программы финансовой помощи предлагают помощь в виде кредитов, скидок и обучения обращения с деньгами. Ресурсы в этой категории указаны в разделе наличные деньги в экстренных случаях, финансовое образование, Управление трудовых ресурсов (Human Resources Administration, HRA), налоговая служба (IRS), помощь в аренде и оплате коммунальных услуг, защита от выселения, и социальное обеспечение по инвалидности (SSDI) и страхование социального обеспечения (SSI).

EMERGENCY CASH ASSISTANCE

NYC Human Resources Administration Cash Assistance Program

Call 311

111.nyc.gov

Emergency cash assistance is offered to eligible individuals and families, based on income and resources, household composition and legal status.

NYS Office of Temporary and Disability Assistance

518-473-1090

www.otda.ny.gov

For families with children under the age of 18.

NYS Temporary Cash Assistance Hotline 800-342-3009

FINANCIAL EDUCATION

NYC Financial Empowerment Center at Neighborhood Housing Services of Staten Island

West New Brighton; Community Board 1
770 Castleton Avenue
Staten Island, NY 10310

www.nyc.gov

Call 311 to make an appointment. Services available in English and Spanish.

HUMAN RESOURCES ADMINISTRATION (HRA) JOB CENTERS

NYC Human Resources Administration Job Center

Tompkinsville; Community Board 1

201 Bay Street

Staten Island, NY 10301

718-390-5103

718-556-7343

www.nyc.gov

INTERNAL REVENUE SERVICE (IRS) LOCATIONS

Internal Revenue Service (IRS) Staten Island Tax Payer Assistance Center

Stapleton, Community Board 1

514 Bay Street

Staten Island, NY 10304

844-545-5640

www.irs.gov

Call to make an appointment. Photo ID and ID number required.

Internal Revenue Service (IRS) Individual Income Tax Hotline

800-829-1040

Legal Aid Society Low-Income Taxpayer Hotline

212-426-3013

www.legal-aid.org

Provides quality legal representation to low-income New Yorkers.

RENTAL & UTILITIES ASSISTANCE & EVICTION PREVENTION

HEAP: Home Energy Assistance Program

St. George; Community Board 1
10 Richmond Terrace, 4th Floor
Staten Island, NY 10301
800-692-0557

www.otda.ny.gov

Assists low-income New Yorkers with the cost of heating their homes. HEAP also offers an emergency benefit for households in a heat or heat related energy emergency.

HEAP: Home Energy Assistance Program

Tompkinsville; Community Board 1
209 Bay Street, 1st Floor
Staten Island, NY 10301
800-692-0557

www.otda.ny.gov

Assists low-income New Yorkers with the cost of heating their homes. HEAP also offers an emergency benefit for households in a heat or heat related energy emergency.

HEAP: Home Energy Assistance Program

Mariners Harbor; Community Board 1
2031 Forrest Avenue, Lobby
Staten Island, NY 10303
800-692-0557

www.otda.ny.gov

Assists low-income New Yorkers with the cost of heating their homes. HEAP also offers an emergency benefit for households in a heat or heat related energy emergency.

Heating Assistance for Homebound Residents

212-331-3150

www.otda.ny.gov

NYC Housing Court Rent Arrears Hotline

Randall Manor; Community Board 1
927 Castleton Avenue, Lobby
Staten Island, NY 10310
212-962-4795

Assistance is only available for candidates with a pending court case.

NYS Weatherization Assistance Program

518-474-5700

www.nyshcr.org

Utility Assistance Program (UAP)

212-331-3150

www.nyc.gov

Assists families or individuals who are elderly, blind, disabled, mentally impaired or those residing in a neglected or hazardous environment who require financial assistance for their energy bills.

SOCIAL SECURITY DISABILITY INSURANCE (SSDI) & SOCIAL SECURITY INSURANCE (SSI)

ACCESS NYC

www.nyc.gov/accessnyc

This search engine will tell you if you are eligible for Social Security benefits.

The United States Office of Social Security

800-772-1213

www.ssa.gov

VII. FOOD & HUNGER

The programs in the **Food and Hunger** category help individuals and families secure food. Resources in this category are listed under farmers' markets, food pantries, food stamp access, general food support, school lunches, senior food services and soup kitchens.

HAMBRE Y ALIMENTACIÓN

Los programas de la categoría **hambre y alimentación** ayudan a asegurar el abastecimiento de alimentos para individuos y familias. Los recursos en esta categoría están listados bajo mercados agrícolas, despensas de alimentos, acceso a cupones de alimentos, asistencia alimentaria general, almuerzos escolares, servicios alimenticios para personas mayores y comedores populares.

ПРОДУКТЫ ПИТАНИЯ И ГОЛОД

Программы в категории Продукты питания и Голод предоставляют помощь отдельным лицам и семьям для получения еды. Ресурсы в этой категории указаны в разделах фермерские рынки, продовольственные кладовые, получение продуктовых карточек, помощь в обеспечении продуктами питания, школьные обеды, услуг для пожилых людей, и столовые.

FARMERS' MARKETS

GrowNYC Farmers' Markets

212-788-7900

www.grownyc.org

Many accept Food Stamps (EBT, SNAP, WIC & FMNP).

FOOD PANTRIES

Catholic Charities Community Services: Rusty Staub Mobile Food Pantry— CYO Center

Port Richmond; Community Board 1

120 Anderson Avenue

Staten Island, NY 10302

718-447-6330

www.catholiccharitiesny.org

Open Tuesdays from 1:00 PM to 3:00 PM.

Catholic Charities Community Services: Rusty Staub Mobile Food Pantry— Immaculate Conception Church

Stapleton; Community Board 1

128 Targee Street

Staten Island, NY 10304

718-447-2165

www.catholiccharitiesny.org

Open Tuesdays from 9:30 AM to 10:30 AM.

Catholic Charities Community Services: Rusty Staub Mobile Food Pantry— St. Peter's Church

St. George; Community Board 1

53 St. Mark's Place

Staten Island, NY 10304

718-727-2672

www.catholiccharitiesny.org

Open Tuesdays from 11:15 AM to 11:45 PM.

CCCS/St. Peter's Church

St. George; Community Board 1

53 St. Marks Place

Staten Island, NY 10301

718-644-1087

Call for details and hours.

Christian Pentecostal Church

Concord; Community Board 1

910 Richmond Road

Staten Island, NY 10304

718-273-5850

347-613-0390

Call for details and hours.

Community Health Action of New York

Port Richmond; Community Board 1

2134 Richmond Terrace

Staten Island, NY 10302

718-808-1840

www.chasiny.org

Food pantry open Wednesday from 10:00 AM to 4:00 PM; Friday and Saturday from 10:00 AM to 4:00 PM. Doors close one half-hour before the end of the distribution.

First United Christian Church

St. George; Community Board 1

109 Victory Boulevard

Staten Island, NY 10301

347-552-6113

Call for details and hours.

Mesivtha of Staten Island— Kosher Food Pantry

Woodrow; Community Board 3

1870 Drumgoole Road East

Staten Island, NY 10309

718-356-5412

Kosher food pantry. Call for details and hours.

New Brighton Church of God in Christ

New Brighton; Community Board 1

386 Jersey Street

Staten Island, NY 10301

347-626-4526

www.christchurchnbrighton.org

Call for details and hours.

New Direction Services Inc.

Port Richmond; Community Board 1
1027 Post Avenue
Staten Island, NY 10302
718-880-8773

www.newdirectionservices.org

Call for details and hours.

Our Lady of Good Counsel Church

Tompkinsville; Community Board 1
42 Austin Place
Staten Island, NY 10304
718-447-1503

Call for details and hours.

Stapleton UAME Church

Stapleton; Community Board 1
49 Tompkins Avenue
Staten Island, NY 10304
718-273-2857

Call for details and hours.

St. Edward Food Pantry

Pleasant Plains; Community Board 3
6581 Hylan Boulevard
Staten Island, NY 10309
718-984-1625

917-885-2426

Call for details and hours.

FOOD STAMP ACCESS

NYC Expedited Food Stamps Assistance

311

www.nyc.gov

Please call for eligibility requirements.

The Supplemental Nutrition Assistance Program (SNAP)

Tompkinsville; Community Board 1
201 Bay Street, 2nd Floor
Staten Island, NY 10301

718-722-8013

800-342-3009

www.nyc.gov

For single adults, childless adults, children living apart from any adult relative and persons who have exceeded the 60-month limit on TANF assistance. The program helps families and individuals supplement the cost of their diet with nutritious foods.

GENERAL FOOD SUPPORT

Emergency Food Assistance Program's (EFAP) NYC Emergency Food Hotline (FoodLine)

866-888-8777

www.nyc.gov

Food Program Locator

www.foodbanknyc.org/foodprogramlocator

NYC Emergency FoodLine

311

866-888-877

SCHOOL LUNCHES (FREE OR REDUCED)

SchoolFood Help Desk

877-363-6325

www.applyforlunch.com

SENIOR FOOD SERVICES

Meals on Wheels of Staten Island

Port Richmond; Community Board 1
304 Port Richmond Avenue
Staten Island, NY 10302
718-727-4435

www.mealsonwheelsofsi.org

Delivers low-cost prepared meals for seniors ages 60 and older.

Seniors Farmers' Market Nutrition Program (FMNP)

518-457-7076
800-342-9871

www.agriculture.ny.gov

SOUP KITCHENS

Project Hospitality

Stapleton; Community Board 1
514 Bay Street
Staten Island, NY 10304
718-815-0800

www.projecthospitality.org

Soup kitchen/food pantry. Call for details and hours.

Salvation Army—Port Richmond Corps

Port Richmond; Community Board 1
1295 Forest Avenue
Staten Island, NY 10302
718-442-2145

www.salvationarmyusa.org

Soup kitchen/food pantry. Call for details and hours.

VIII. HEALTH & MENTAL HEALTH

Health and Mental Health services encourage and support the restoration and maintenance of physical and mental health. They provide individuals and families with access to affordable quality care and offer resources for sustaining healthy lifestyles. Resources in this category are listed under dental services, family medicine, hearing services, HIV/AIDS services, insurance sources, low- or no-cost health insurance, mental and developmental health services, providers of free, low-cost or sliding-fee health care, sexually transmitted infection clinics, substance abuse services, tuberculosis clinics, vision services and women's health.

SALUD FÍSICA Y MENTAL

Los servicios de salud **física y mental** fomentan y apoyan el cuidado y la recuperación de la salud física y mental. Permiten que los individuos y familias accedan a un cuidado asequible y de calidad y ofrecen recursos para mantener un estilo de vida sano. Los recursos en esta categoría están listados bajo servicios dentales, medicina familiar, servicios de audición, servicios para personas con VIH/SIDA, aseguradoras, servicios de salud mental y de desarrollo, proveedores de atención médica gratuita, de bajo costo o con escala móvil de honorarios, clínicas para el tratamiento de infecciones de transmisión sexual, abuso de sustancias, clínicas para el tratamiento de la tuberculosis, servicios para la visión y salud de la mujer.

ЗДОРОВЬЕ И ПСИХИЧЕСКОЕ ЗДОРОВЬЕ

Услуги в категории Здоровье и психическое здоровье способствуют поддержанию и восстановлению физического и психического здоровья. Отдельные лица и семьи получают доступ к качественной медицинской помощи и ресурсам для поддержания здорового образа жизни. Ресурсы в этой категории указаны в разделах стоматологические услуги, услуги семейной медицины, услуги для плохо слышащих, ВИЧ/СПИДу, страхование, бесплатное или доступное медицинское страхование, по охране психического здоровья и развития, предоставляющие бесплатную помощь, помощь по низкой стоимости, с отсроченной оплатой, услуги по токсикомании, услуги окулистов, гинекологов, а также страховые компании. Кроме всего перечисленного, предоставляется информация о венерологических клиниках и туберкулезных клиниках.

DENTAL SERVICES

NYU Dental Clinic

212-998-9800

www.dental.nyu.edu

General, emergency, oral surgery, pediatric care and more. Accepts Medicaid and offers assistance with reimbursements from insurance providers. Offers lower rate than average city dental services.

NYU Dental Mobile Clinic—“Smiling Faces Going Places”

dental.nyu.edu/globalreach/community-outreach.html

Mobile Dental Van travels to federally-designated medically-underserved areas to bring dental care and education programs to children. See website for schedule of visits.

FAMILY MEDICINE

American Cancer Society

Grasmere; Community Board 2

173 Old Town Road

Staten Island, NY 10305

718-987-8871

www.cancer.org

Monthly support groups for cancer patients and their caregivers are offered at the Nalitt Center, 256 Mason Avenue, Ocean Breeze. Call 718-226-6951 for a schedule.

Eden II Programs

Mariners Harbor; Community Board 1

150 Granite Avenue

Staten Island, NY 10303

718-816-1422

www.eden2.org

Provides programs for adult employment training, autistic children services and family support.

HEARING SERVICES

Staten Island University Hospital—North Campus

South Beach; Community Board 2

475 Seaview Avenue

Staten Island, NY 10305

718-226-9000

718-226-6070

www.siu.edu

Provides a large variety of medical care and offers financial assistance for low-income individuals. Financial screenings offered at 242 Mason Avenue, 2nd Floor, Suite 6A. Inquire within for income based-payment plans.

HIV/AIDS SERVICES

Community Health Action of Staten Island—Port Richmond Wellness Center

Port Richmond; Community Board 1

2134 Richmond Terrace

Staten Island, NY 10302

718-808-1310

www.chasiny.org

Provides HIV, AIDS and Hepatitis-C testing. Additional services include addiction services, food pantry, assistance securing health insurance, navigating food benefits applications, mobile health clinics and more.

NYC Department of Health and Mental Hygiene HIV/AIDS Hotline

800-872-2777

Call 800-233-7432 for assistance in Spanish and 800-369-2437 for TDD assistance for the hearing impaired.

NYC HIV/AIDS Service Administration
212-971-0626
www.nyc.gov

Women's Healthline

718-667-4357
800-395-4357

www.cpcny.org

Provides free and confidential non-medical services for pregnant women.

INSURANCE SOURCES

Healthfirst

866-463-6743
877-237-1303

www.healthfirst.org

Low- or no-cost Medicaid, Child Health Plus and Family Health Plus programs available to residents of all five boroughs of New York City based on eligibility.

MetroPlus

212-908-8600

www.metroplus.org

Low- or no-cost health insurance based on eligibility.

LOW- OR NO-COST HEALTH INSURANCE

**NYS Department of Health—
Child Health Plus**

800-698-4543

www.health.ny.gov

Health insurance for children and teens.

**NYS Department of Health—
Medicaid Office**

800-541-2831

www.health.ny.gov

NYS Health Plan Marketplace

855-355-5777

www.nystateofhealth.ny.gov

MENTAL AND DEVELOPMENTAL HEALTH SERVICES

Bridge Back to Life—Staten Island Center

Castleton Corners; Community Board 1

1688 Victory Boulevard

Staten Island, NY 10314

718-447-5700

www.bridgebacktolife.com

Helps individuals recover from substance abuse and offers a variety of programs to reverse the negative effects of addiction. Medicaid and Medicare approved, sliding scale fee may be available.

Sky Light Center

St. George; Community Board 1

307 St. Mark's Place

Staten Island, NY 10301

718-720-2585

www.skylightcenter.org

Offers rehabilitation services to adults ages 18 and older with severe or persistent mental illness. Psychiatric need should be the primary diagnosis but substance abuse assistance is also provided.

**Staten Island Mental Health Society—
Chait Center Location**

Randall Manor; Community Board 1
669 Castleton Avenue
Staten Island, NY 10301
718-442-2225

www.simhs.org

Provides low-cost mental health counseling for youth. Most insurances accepted and sliding scale fee available.

**Staten Island Mental Health Society—
Dr. Kenneth Popler Children’s Mental
Health Center Location**

St. George; Community Board 1
444 St. Marks Place
Staten Island, NY 10301
718-442-2225

718-720-6727

www.simhs.org

Provides low-cost mental health counseling for youth as well as treatment for drug/alcohol abuse to preteens, teens and young adults. Most insurances accepted and sliding scale fee available.

PROVIDERS OF FREE, LOW-COST, OR SLIDING-FEE HEALTH CARE

American Parkinson Disease Association

Grasmere; Community Board 2
135 Parkinson Avenue, 10305
718-981-8001
800-223-2732

www.apdaparkinson.org

The APDA offers free t'ai chi classes for Islanders with Parkinson's and their caregivers at 3:30 P.M. in the group's Grasmere headquarters. Call for scheduling information at 718-981-8083.

Cancer Services of Staten Island

South Beach; Community Board 2
242 Mason Avenue
Staten Island, NY 10305
718-226-6447

www.cancerservicesprogramofstaten-island.com

Provides free mammograms, cervical and colorectal cancer screenings for those eligible including the uninsured or underinsured.

**Richmond University Medical Center—
Bayley Seton Campus**

Clinton Hill; Community Board 1
75 Vanderbilt Avenue
Staten Island, NY 10304
718-818-6000

www.rumcsi.org

Provides a large variety of medical care and accepts Medicare and Medicaid. Financial screening and plans available for those with difficulty paying for services.

**Richmond University Medical Center —
Main Campus**

New Brighton; Community Board 1
355 Bard Avenue
Staten Island, NY 10310
718-818-1234

www.rumcsi.org

Provides a large variety of medical care and accepts Medicare and Medicaid.

Staten Island Family Health Center

Stapleton; Community Board 1
111 Canal Street, 1st Floor
Staten Island, NY 10304
718-390-0712

Clinic services available for those without insurance and on a sliding scale fee basis.

SEXUALLY TRANSMITTED INFECTION (STI) CLINICS

Planned Parenthood—Staten Island Center
St. George; Community Board 1
23 Hyatt Street
Staten Island, NY 10301
212-965-7000
www.plannedparenthood.org

SUBSTANCE ABUSE SERVICES

Alcoholics Anonymous
www.statenislandaa.org

Camelot Counseling—Program Center
Port Richmond; Community Board 1
263 Port Richmond Avenue
Staten Island, NY 10302
718-981-8117
www.camelotcounseling.com

Provides services for adults and children (high school aged) affected by substance abuse. Most insurances accepted and sliding scale fee available.

Camelot Counseling—Residential Program
New Springville; Community Board 2
460 Brielle Avenue
Staten Island, NY 10314
718-816-6589
www.camelotcounseling.com

Houses and provides services for male adolescents and young adults (at least high school aged) with substance abuse. Most insurances accepted, and sliding scale fee available.

Narcotics Anonymous
212-929-6262
www.na-recovery.org
www.nachatroom.org

Samaritan's Daytop Village—Staten Island Outreach Center
Mariners Harbor; Community Board 1
1915 Forest Avenue
Staten Island, NY 10303
718-981-3136
www.daytop.org

Provides outpatient addiction treatment services and outreach. All insurances accepted. Sliding scale fee also available.

TUBERCULOSIS CLINICS

Mobile Health—Occupational Health & Drug Testing
New Dorp; Community Board 2
294 New Dorp Lane
Staten Island, NY 10306
212-695-5122
www.mobilehealth.net

Private clinic. TB tests available for \$35.

VISION SERVICES

American Foundation for the Blind
212-502-7600
www.afb.org

Call to speak with intake referral team to determine eligibility.

NYS Commission for the Blind (NYSCB)
212-825-5710
TTY (212) 961-4444
www.ocfs.state.ny.us

Visions Services for the Blind and Visually Impaired

212-625-1616

www.visionsvcb.org/visions

WOMEN'S HEALTH

Prenatal Care Assistance Program

www.nyc.gov

Women's Healthline

Call 311

Information and referrals on general health for low-income women.

Women's Health Free Clinic (WHFC) at the NYU Langone Sydney Hillman Family Practice

212-206-5200

www.nycfreeclinic.med.nyu.edu

Meet with social worker to determine eligibility, available on a walk-in basis.

IX. HOUSING & HOMELESSNESS

Housing and Homelessness services enable individuals and families to secure affordable housing options and also help secure financial and legal rights for individuals and families struggling to maintain their current homes. Resources in this category are listed under foreclosure prevention, homelessness prevention, NYC Housing Preservation and Development Department, NYC public housing, supportive housing and tenants' rights.

VIVIENDA Y DESAMPARO

Los servicios de **vivienda y desamparo** les permiten a los individuos y familias asegurar opciones asequibles de vivienda y también obtener representación legal y financiera para aquellos que se encuentran luchando para mantener sus hogares actuales. Los recursos en esta categoría están listados bajo la prevención de la ejecución hipotecaria, la prevención contra el desamparo, el Departamento de Conservación y Desarrollo de Viviendas de la Ciudad de Nueva York, las viviendas públicas de la Ciudad, el alojamiento con servicios de apoyo y los derechos del inquilino.

ЖИЛЬЕ И БЕЗДОМНЫЕ

Организации в категории **Жилье и Бездомные** предоставляют услуги отдельным лицам и семьям с целью обеспечить их доступным жильем, а также гарантировать финансовые и юридические права на существующее жилье. Ресурсы в этой категории указаны в разделах жилье с вспомогательными услугами, профилактику беспризорности, информацию о предотвращении лишения права собственности, об общественном жилищном фонде Нью-Йорка, о строительстве и сохранении жилья, и о правах съемщиков.

FORECLOSURE PREVENTION

Center for New York City Neighborhoods
212-566-3050
www.cnycn.org

HOMELESSNESS PREVENTION

**Covenant House—Staten Island
Resource Center**
St. George; Community Board 1
70 Bay Street
Staten Island, NY 10304
718-876-9810
800-786-929
www.covenanthouse.org

Provides housing and care for homeless youth.

**Henry Street Settlement
Domestic Survivors Shelter**
917-521-3917
www.henrystreet.org

*Shelter accepts both self and agency referrals.
The applicant must be a domestic violence
survivor with children and live outside of the
Henry Street Settlement catchment area.
Families must have an open public assistance
case, or be willing to apply for assistance.*

**NYC Department of Homeless Services
Client Advocacy Hotline**
800-994-6494
212-361-8000
www.nyc.gov

**Prevention Assistance and Temporary
Housing (PATH)**
917-521-3900
www.nyc.gov

*Families with children under 21 years old and
families with a pregnant member must all go
in person to the PATH office, open 24 hours, 7
days a week; form of Identification (ID card,
Social Security card, birth certificate, etc.)
required.*

**Project Hospitality—
Neighborhood Homes**
Stapleton; Community Board 1
32 Brownell Street
Staten Island, NY 10314
718-370-7825
www.projecthospitality.org

*Shelter for homeless men. Twelve bed capacity.
DHS referral required.*

NYC HOUSING PRESERVATION & DEVELOPMENT DEPARTMENT (HPD)

**Affordable & Subsidized Housing
Lottery Hotline**
212-863-5610
311
www.nyc.gov

*Housing Preservation and Development offers
affordable rental apartments to low, moderate
and middle-income individuals and families.
Serves all community districts.*

Repair Requests for HPD Properties
St. George; Community Board 1
Staten Island Borough Hall
10 Richmond Terrace
Staten Island, NY 10301
212-694-2381
Call 311

NYC PUBLIC HOUSING

NYC Affordable Housing Resource Center

Call 311

www.nyc.gov

Provides assistance and information on all aspects of City housing, including renting an apartment, buying a home, and apartment maintenance issues. Serves all community districts.

New York City Housing Authority (NYCHA) Community Centers www.nyc.gov

New York City Housing Authority (NYCHA) Housing Development Locator

www.nyc.gov/nychahousingdevelopment-locator

New York City Housing Authority (NYCHA) Mariner's Harbor Community Center

Mariner's Harbor; Community Board 1
311 Grandview Avenue
Staten Island, NY 10303
718-494-1800

www.nyc.gov

New York City Housing Authority (NYCHA) Richmond Terrace Community Center

St. George; Community Board 1
71 Jersey Street
Staten Island, NY 10012
718-981-9001

www.nyc.gov

Section 8 Housing New York City Housing Authority (NYCHA) West Brighton Community Center

Port Richmond; Community Board 1
230 Broadway
Staten Island, NY 10310
718-727-0033

www.nyc.gov

Staten Island Housing Authority

St. George; Community Board 1
140 Richmond Terrace
Staten Island, NY 10301
212-234-3656
718-447-1179

www.nyc.gov

SUPPORTIVE HOUSING

Community Resources Staten Island

Bulls Head; Community Board 2
3450 Victory Boulevard
Staten Island, NY 10314
718-447-5200

www.cr-si.org

Serves people with developmental disability(ies) and/or mental health diagnosis.

HIV/AIDS Services Administration's (HASA) Housing

212-971-0626

www.nyc.gov

TENANTS' RIGHTS

Housing Court Answers

212-962-4795

www.cwtfhc.org

NYC Rent Guidelines Board

212-385-2934

www.nycrgb.org

Tenants & Neighbors

212-608-4320

www.tandn.org

X. IMMIGRATION

The **Immigration** category features programs and services that promote the well-being of immigrant communities and help individual immigrants acclimate to life in New York City. Resources in this category are listed under English for speakers of other languages, general assistance programs, language services, legal services, Municipal ID services and resettlement services for refugees.

INMIGRACIÓN

La categoría de **inmigración** incluye programas y servicios que promueven el bienestar de las comunidades de inmigrantes y que ayudan a la adecuación a la vida en la Ciudad de Nueva York. Los recursos en esta categoría están listados bajo clases de inglés para hablantes de otros idiomas, programas de asistencia general, servicios lingüísticos, servicios legales, servicios de identificación municipal, y recursos de reasentamiento para refugiados.

ИММИГРАЦИЯ

В этой категории указаны программы и услуги, которые способствуют благополучию иммигрантских общин и помогают отдельным иммигрантам акклиматизироваться к жизни в Нью-Йорке. Ресурсы включают в себя занятия английским языком для носителей других языков, а также программы, предоставляющие юридические услуги, программы переселения беженцев и услуги здравоохранения. Также предоставляется информация для получения идентификационных документов жителями пяти районов, независимо от их гражданства.

ENGLISH FOR SPEAKERS OF OTHER LANGUAGES CLASSES (ESOL)

English for Speakers of Other Languages (ESOL) at the Dogan Hills NY Public Library

Dongan Hills; Community Board 2
1617 Richmond Road
Staten Island, NY 10304
718-351-1444

www.nypl.org

Offers English classes for non-native speakers to improve listening, speaking, reading and writing. Also offers basic literacy classes to students who speak English, but want to improve their reading and writing.

English for Speakers of Other Languages (ESOL) at the New Dorp NY Public Library

New Dorp; Community Board 2
309 New Dorp Lane
Staten Island, NY 10306
718 -351-2977

www.nypl.org

Offers English classes for non-native speakers to improve listening, speaking, reading and writing. Also offers basic literacy classes to students who speak English, but want to improve their reading and writing.

English for Speakers of Other Languages (ESOL) at the Port Richmond NY Public Library

Port Richmond; Community Board 1
75 Bennett Street
Staten Island, NY 10302
718-442-0158

www.nypl.org

Offers English classes for non-native speakers to improve listening, speaking, reading and writing. Also offers basic literacy classes to students who speak English, but want to improve their reading and writing.

English for Speakers of Other Languages (ESOL) at the St. George NY Public Library

St. George; Community Board 1
5 Central Avenue
Staten Island, NY 10301
718-442-8560

www.nypl.org

Offers English classes for non-native speakers to improve listening, speaking, reading and writing. Also offers basic literacy classes to students who speak English, but want to improve their reading and writing.

English for Speakers of Other Languages (ESOL) at the NY Public Library

917-275-6975

www.nypl.org

The College of Staten Island Adult Learning Center

718-982-2182

Free ESL classes during the Fall. Must call to register in July and for any other information.

GENERAL ASSISTANCE

NYS Office for New Americans Hotline

212-419-3737

800-566-7636

www.otda.ny.gov

Provides new Americans with resources for ESOL training, preparing for the naturalization process, developing professional skills, starting a business and much more.

LANGUAGE SERVICES

YMCA—Staten Island New Americans Welcome Center

718-981-4382

www.ymcanyc.org

LEGAL SERVICES

Catholic Charities Community Services Legal Services—Staten Island Office

Port Richmond; Community Board 1

1546 Castleton Avenue

Staten Island, NY 10302

718-420-6466

212-419-3700

www.catholiccharitiesny.org

Provides a variety of legal services to immigrants.

Make the Road New York—Staten Island Location

Port Richmond; Community Board 1

161 Port Richmond Avenue

Staten Island, NY 10302

718-727 1222

www.maketheroad.org

Provides a variety of legal services to immigrants.

New York Legal Assistance Group Community Center

West New Brighton; Community Board 1

Staten Island YMCA

651 Broadway

Staten Island NY 10310

718-981-4933

www.nylag.org

Immigration clinic offered every 4 to 6 weeks.

MUNICIPAL ID SERVICES

IDNYC—Staten Island Enrollment Center

St. George; Community Board 1

Staten Island Business Center - DOF

350 St. Marks Place, 1st Floor

Staten Island, NY 10301

www.nyc.gov/idnyc

Use website to identify locations where you can register for an identification card.

RESETTLEMENT SERVICES FOR REFUGEES

Catholic Charities Community Services—Staten Island Office

Port Richmond; Community Board 1

120 Anderson Avenue

Staten Island, NY 10302

718-447-6330

www.catholiccharitiesny.org

Offers a range of social and case management services for all vulnerable individuals.

International Rescue Committee

212-551-3000

www.rescue.org

XI. LEGAL SERVICES

Legal Services help individuals and families meet their essential needs and challenge systemic injustices experienced in their daily lives. Resources in this category are listed under advice and referrals, consumer rights, disability and discrimination, housing, senior citizens, women and youth.

SERVICIOS LEGALES

Los **servicios legales** le ayudan a los individuos y familias a alcanzar sus necesidades esenciales y a desafiar las injusticias sistemáticas de su vida diaria. Los recursos en esta categoría están listados bajo asesoramiento y referencias, derechos del consumidor, discapacidad y discriminación, vivienda, personas mayores, mujeres y jóvenes.

ЮРИДИЧЕСКИЕ УСЛУГИ

Юридические услуги помогают мужчинам, женщинам и детям удовлетворить свои основные потребности и бросить вызов систематической несправедливости в их повседневной жизни. Ресурсы в этой категории указаны в консультирование, а также помощь в сфере защиты прав потребителей, прав инвалидов и защиты от дискриминации, а также в вопросах жилья и других проблем пожилых граждан, женщин и молодежи.

ADVICE & REFERRALS

City Bar Justice Center Legal Hotline

212-626-7383

www.nycbar.org

The Legal Hotline is available to low-income New Yorkers from Monday through Thursday from 9:00 AM to 5:00 PM. and on Friday from 9:00 AM to 1:00 PM. Service available in Spanish, English, and any other language.

LawHelpNY

www.lawhelpny.org

Provides high-quality online information about free legal services. Serves all community districts.

Safe Horizon Staten Island Criminal Court Program

Stapleton; Community Board 1
26 Central Avenue, Lower Level Room 11
Staten Island, NY 10301
718-727-7555

www.safehorizon.org

Helps victims navigate the criminal court system by providing advocacy, crisis intervention, assistance with court-ordered restitution and information on community resources. Serves all community districts.

Safe Horizon Staten Island Family Court Program

St George; Community Board 1
30 Bay Street, Room 323
Staten Island, NY 10301
718-447-3820

www.safehorizon.org

Helps victims navigate the family court system by providing support in filing family offense petitions, as well as providing advocacy, counseling, resources, referrals, and information regarding court process.

CONSUMER RIGHTS

New York Legal Assistance Group Community Center

West New Brighton; Community Board 1
Staten Island Civil Court
927 Castleton Avenue
Staten Island, NY 10310
646-386-5700

www.nylag.org/get-help/intake-sites

Daily walk-ins for limited-scope representation on consumer debt cases, arrive at 9:00 AM day of court case, first come first serve basis.

NYS Attorney General's Office—Bureau of Consumer Frauds and Protection

212-416-8300
800-771-7755

www.ag.ny.gov

Forms available in Spanish.

DISABILITY & DISCRIMINATION

New York Legal Assistance Group Community Center

St. George; Community Board 1
Staten Island LGBTQ Community Center
25 Victory Boulevard, 3rd Floor
Staten Island, NY 10301

www.nylag.org/get-help/intake-sites

Walk-in LGBTQ clinic. Third Thursday of every month from 2:00 PM to 4:00 PM.

HOUSING

Legal Aid Society—Staten Island Neighborhood Office

St. George; Community Board 1
60 Bay Street
Staten Island, NY 10301
718-273-6677

www.legal-aid.org

Provides various legal services including housing, benefits and family law.

SENIOR CITIZENS

New York Legal Assistance Group Community Center

Emerson Hill; Community Board 2
Jewish Community Center of Staten Island
1466 Manor Road
Staten Island, NY 10302
718-475-5228

www.nylag.org/get-help/intake-sites

Please look online or call for days and hours of operation.

WOMEN

Staten Island Legal Services

St. George; Community Board 1
36 Richmond Terrace, Suite 205
Staten Island, NY 10301
718-233-6480

www.statenislandlegalservices.org

Provides a variety of legal services to low-income individuals.

YOUTH

New York Legal Assistance Group Mobile Legal Help Center

212-613-5000

www.nylag.org

Please call for times and locations.

XII. LIBRARIES

Public **Libraries** provide free books, access to information and educational programs for all city residents. They are hubs for community engagement and public assistance. There is one central library and branches throughout the borough. Library branches sometimes close for renovation; before visiting, call to check if a branch is open.

BIBLIOTECAS

Las **bibliotecas** públicas brindan libros gratuitos, información, ideas y educación para todos los habitantes de la ciudad. Son centros para la participación comunitaria y la ayuda pública. Hay una biblioteca central en cada condado así como filiales en los distintos vecindarios de la ciudad de Nueva York. A veces, las bibliotecas filiales están cerradas por renovaciones por lo cual, antes de visitar alguna, llame para asegurarse que esté abierta al público.

БИБЛИОТЕКИ

Публичные библиотеки предоставляют бесплатные книги, информацию, идеи и образование всем жителям города. Они являются центрами вовлечения в жизнь общины и предоставления помощи. В каждом районе есть одна центральная библиотека, а также ее многочисленные отделения. Филиалы библиотек иногда закрываются на ремонт, поэтому сначала перезвоните, чтобы убедиться, что данный филиал открыт.

MAIN LIBRARY

St. George Library Center

St. George; Community Board 1
5 Central Avenue
Staten Island, NY 10301
718-442-8560
www.nypl.org

BRANCHES

Dongan Hills Library

Todt Hill; Community Board 2
1617 Richmond Road
Staten Island, NY 10304
718-351-1444
www.nypl.org

Great Kills Library

Great Kills; Community Board 3
56 Giffords Lane
Staten Island, NY 10308
718-984-6670
www.nypl.org

Huguenot Park Library

Woodrow; Community Board 3
830 Huguenot Avenue
Staten Island, NY 10312
718-984-4636
www.nypl.org

Mariners Harbor Library

Mariners Harbor; Community Board 1
206 South Avenue
Staten Island, NY 10303
212-621-0690
www.nypl.org

New Dorp Library

New Dorp; Community Board 2
309 New Dorp Lane
Staten Island, NY 10306
718-351-2977
www.nypl.org

Port Richmond Library

Port Richmond; Community Board 1
75 Bennett Street
Staten Island, NY 10302
718-442-0158
www.nypl.org

Richmondtown Library

Bay Terrace; Community Board 3
200 Clarke Avenue
Staten Island, NY 10306
718-668-0413
www.nypl.org

South Beach Library

Arrochar; Community Board 2
21-25 Robin Road
Staten Island, NY 10305
718-816-5834
www.nypl.org

Stapleton Library

Stapleton; Community Board 1
132 Canal Street
Staten Island, NY 10304
718-727-0427
www.nypl.org

Todt Hill-Westerleigh Library

Castleton Corners; Community Board 1
2550 Victory Boulevard
Staten Island, NY 10314
718-494-1642
www.nypl.org

Tottenville Library

Tottenville; Community Board 3
7430 Amboy Road
Staten Island, NY 10307
718-984-0945
www.nypl.org

West New Brighton Library

West New Brighton; Community Board 1
976 Castleton Avenue
Staten Island, NY 10310
718-442-1416
www.nypl.org

XIII. MULTI-SERVICE CENTERS

Multi-Service Centers are organizations and agencies that provide services spanning several social service categories. These institutions provide diverse programs to meet the needs of a wide range of individuals and families. These organizations are categorized as direct service organizations and settlement houses.

CENTROS DE SERVICIOS MÚLTIPLES

Los **centros de servicios múltiples** son organizaciones y agencias que prestan distintos tipos de servicios sociales. Estas instituciones ofrecen programas variados para cubrir las necesidades de una amplia gama de individuos y familias. Estas organizaciones están clasificadas en organizaciones de servicio directo, organizaciones asociativas y hogares de asentamiento transitorio.

МНОГОФУНКЦИОНАЛЬНЫЕ ЦЕНТРЫ

Многофункциональные центры являются организациями и учреждениями, которые предоставляют услуги, охватывающие несколько категорий социальных услуг. Эти учреждения предоставляют разнообразные программы для удовлетворения потребностей широкого круга лиц и семей.

DIRECT SERVICE ORGANIZATIONS

African Refuge

Park Hill; Community Board 1
185 Park Hill Ave, Suite LB
Staten Island, NY 10304
718-701-4055

www.africanrefuge.webs.com

Offers a variety of support programs to African refugees, immigrants and low-income families including immigration support, food pantries, citizenship assistance, after school programs and free medical care.

The Children's Aid Society— Family and Youth Intervention (FYI) Program Intensive

New Brighton; Community Board 1
304 Prospect Avenue
Staten Island, NY 10301
347-291-8707

www.childrensaidsociety.org

Offers services for parents and children, such as afterschool programs, medical care, foster care, prevention counseling and other various programs.

Community Health Action of Staten Island—Main Office

St. George; Community Board 1
56 Bay Street
Staten Island, NY 10301
718-808-1300
718-448-2255

www.chasiny.org

Provides a variety of different services to the community including food pantries, health services, and counseling. Also provides HIV, AIDS, and Hepatitis-C testing. Additional services include addiction services, assistance securing health insurance, navigating food benefits applications, mobile health clinics and more.

Homebase—CAMBA II

St. George; Community Board 1
120 Stuyvesant Place, Room 413
Staten Island, NY 10301
718-282--6473 ext. 75007

www.camba.org

Offers casework services, issues short-term financial assistance, and helps locate existing community-based resources such as job training, child care and anti-eviction legal services. Intake assessment mandatory for all individuals to confirm eligibility.

Staten Island Family Services

St. George; Community Board 1
358 St. Marks Place, 4th-5th Floors
Staten Island, NY 10301
718-727-3303

www.jewishboard.org

SETTLEMENT HOUSES

Project Hospitality

Port Richmond; Community Board 1
100 Park Avenue
Staten Island, NY 10302
718-448-1544

www.projecthospitality.org

Provides food, housing and health services to those in need.

XIV. PRE-SCHOOL & CHILDCARE

Pre-School and Childcare programs provide enrichment for children not yet old enough to enroll in kindergarten. Resources in this category are listed under childcare, children with disabilities, Head Start and other pre-school programs.

PREESCOLARES Y GUARDERÍAS

Los programas **preescolares y de guardería** enriquecen a los niños que aún no pueden inscribirse en el jardín de infancia. Los recursos de esta categoría se registran como cuidado infantil, maltrato y abuso infantil, niños discapacitados, Head Start y otros programas preescolares.

ДОШКОЛЬНИКИ И УХОД ЗА ДЕТЬМИ

Программы дошкольного образования и ухода за детьми обеспечивают развитие детей, которые еще слишком малы, чтобы посещать детский сад. Ресурсы в этой категории указаны в разделах помощь по уходу за детьми, помощь для детей с ограниченными возможностями, программы Head Start и другие программы дошкольного образования.

CHILDCARE

Big Birds Playhouse Corp. (RAFF)

Bulls Head; Community Board 2
1859 Richmond Avenue
Staten Island, NY 10314
718-982-0550

www.bigbirdsplayhouse.com

Provides free or low-cost day care and pre-school.

College of Staten Island— Children's Center

Willowbrook; Community Board 1
2800 Victory Boulevard, Building 2R-104
Staten Island, NY 10314
718-982-3190

www.csi.cuny.edu

Offers early childhood education programs and childcare for children of CSI students enrolled in classes or programs at the College of Staten Island. The program is open to infants and children up to 9 years.

Child Study Center of New York

Port Richmond; Community Board 1
33 White Place
Staten Island, NY 10310
718-442-8588

www.cscofny.org

Offers low-cost or free daycare. Please call for eligibility requirements.

CHILDREN WITH DISABILITIES

The Children's Aid Society—Richmond Early Learning Center

West New Brighton; Community Board 1
159 Broadway
Staten Island, NY 10310
718-727-6660

www.childrensaidsociety.org

Offers low-cost day care.

HEAD START & OTHER PRE-SCHOOL PROGRAMS

Sabree Education Services

347-524-4178

www.sabreeeducationservices.com

Provides training and support for parents and child care providers in all five boroughs of NYC.

Staten Island Early Childhood Center

St. George; Community Board 1
467 St. Marks Place
Staten Island, NY 0
718-447-7726

www.sikidz.com

Offers pre-school to children ages 2 through 6. Accepts all government programs (ACD, HRA, etc.)

Port Richmond Day Nursery

Mariners Harbor; Community Board 1
166 Lockman Avenue
Staten Island, NY 10303
718-494-0400

Provides free or low-cost pre-school to children ages 2 through 5.

Staten Island Head Start—Dongan Hills

Grant City; Community Board 2
44 Dongan Hills Avenue
Staten Island, NY 10306
718-987-7755

Provides free or low-cost pre-school and education to low-income families.

Staten Island Head Start—Osgood

Stapleton; Community Board 1
16 Osgood Avenue
Staten Island, NY 10304
718-420-6138

Provides free or low-cost pre-school and education to children ages 5 and under.

Silver Lake Head Start

New Brighton; Community Board 1
10 Gregg Place
Staten Island, NY 10301
718-815-4488

Provides free or low-cost pre-school and education for children.

Silver Lake Head Start II

Port Richmond; Community Board 1
20 Park Hill Circle
Staten Island, NY 10304
718-720-0090

Provides free or low-cost pre-school and education for children.

J & J Academy

Westerleigh; Community Board 1
55 Wyona Avenue
Staten Island, NY 10314
718-698-0280

www.jjacademy.org

Offers free or low-cost daycare. Please call for eligibility requirements.

Richmond Hill Children's Center

Heartland Village; Community Board 3
501 Richmond Hill Road
Staten Island, NY 10314
718-494-7422

www.rhccny.com

Offers free or low-cost preschool. Please call for eligibility requirements.

Small World Pre-School

Woodrow; Community Board 3
144 Bloomingdale Road
Staten Island, NY 10309
718-356-7795

www.smallworldpreschoolsi.com

Offers free pre-school for four-year olds.

Stepping Stones Pre-School

Prince's Bay; Community Board 3
5394 Amboy Road
Staten Island, NY 10312
718-948-4878

www.rainbowdcc.com

Offers free Universal Pre-K program.

Islanders Kids Learning Day Care Center

Grant City; Community Board 2
219 Jefferson Ave
Staten Island, NY 10306
718-979-5315
718-979-5331

www.siccnyc.org

Offers free Universal Pre-K program.

XV. PREVENTIVE CARE & SCREENING SERVICES

Preventive Care and Screening Services strengthen families. Programs mobilize outside assistance to support parents and children in their efforts to remain united. Resources in this category are listed under assessment, counseling services and early intervention.

SERVICIOS DE PREVENCIÓN Y DIAGNÓSTICO

Los **servicios de prevención y diagnóstico** fortalecen a las familias. Estos programas activan asistencia externa para respaldar a padres e hijos en sus esfuerzos por permanecer unidos. Los recursos en esta categoría están listados bajo asesoramiento, terapia, e intervención.

ПРОФИЛАКТИЧЕСКАЯ ПОМОЩЬ И МЕДИЦИНСКИЕ ОСМОТРЫ

Услуги в категории Профилактическая помощь и медицинские осмотры способствуют укреплению семей посредством обучения и предоставления индивидуальной поддержки. Программы мобилизуют внешнюю помощь для предоставления поддержки родителям и детям в их стремлении оставаться вместе. Указанные ресурсы предполагают оценку, предпринимательские и консультационные услуги.

ASSESSMENT

The Children's Aid Society

Port Richmond; Community Board 1
465 Villa Avenue
Staten Island, NY 10002
347-291-8601
718-273-5305

www.childrensaidsociety.org

Offers foster care and prevention counseling services for parents and children.

EARLY INTERVENTION

Seamen's Society for Children and Families

St. George; Community Board 1
50 Bay Street
Staten Island, NY 10301
718-447-7740

www.roots-wings.org

Provides free preventive services, as well as foster care. Also provides low-cost day care and child care for those ages 6 weeks through 4 years based on a sliding scale fee model.

COUNSELING SERVICES

The Jewish Board—Staten Island Counseling Center

718-761-9800

www.jbfcs.org

Offers various counseling programs for troubled youth, most insurance accepted and sliding scale fee available. Referral to family resources center, and youth groups for ages 9 through 13 and 13 through 24; women support groups also available.

XVI. SAFETY & SECURITY

Safety and Security programs provide a safe environment in which city residents can work and live peacefully. Resources in this category are listed under crime victims and mental health crises.

SEGURIDAD Y PROTECCIÓN

Los programas de **Protección y Seguridad** ofrecen un ambiente seguro en el cual los residentes de la ciudad pueden trabajar y vivir de manera pacífica. Los recursos en esta categoría están listados bajo víctimas de delitos y crisis de salud mental.

БЕЗОПАСНОСТЬ

Программы по безопасности стремятся обеспечить безопасную среду, в которой жители города могут спокойно работать и жить. Предлагаемые ресурсы предусматривают услуги для жертв преступлений, а также неотложные услуги в сфере психического здоровья.

CRIME VICTIMS

NYPD—120th Precinct

St. George; Community Board 1
78 Richmond Terrace
Staten Island, NY 10301
718-876-8500
www.nyc.gov

NYPD—121st Precinct

Mariners Harbor; Community Board 1
970 Richmond Avenue
Staten Island, NY 10303
718-697-8700
www.nyc.gov

NYPD—122nd Precinct

New Dorp; Community Board 2
2320 Hylan Boulevard
Staten Island, NY 10306
718-667-2211
www.nyc.gov

NYPD—123rd Precinct

Tottenville; Community Board 3
116 Main Street
Staten Island, NY
718-948-9311
www.nyc.gov

Safe Horizon Crime Victims Hotline

866-689-HELP (4357)

MENTAL HEALTH CRISES

Mental Health Association (MHA) of New York City LifeNet

800-543-3638

www.mhaofnyc.org

*All services offered exclusively to individuals
with mental illness(es).*

The Samaritans of New York

212-673-3000

www.samaritansnyc.org

XVII. SENIORS

The **Seniors** category includes programs that work to meet the health, social and financial needs of aging members of the New York City population. Resources in this category are listed under general assistance, health care, housing, Medicare, safety/elder abuse, senior centers and Social Security

TERCERA EDAD

La categoría de la **tercera edad** incluye programas que buscan cubrir las necesidades sociales, económicas y de salud de los adultos mayores de la Ciudad de Nueva York. Los recursos en esta categoría están listados bajo ayuda general, atención médica, vivienda, Medicare, la seguridad/el maltrato de mayores, centros para ancianos y el Seguro Social.

ПОЖИЛЫЕ ЛЮДИ

Программы работы с пожилыми людьми нацелены на удовлетворения потребностей пожилой части населения Нью-Йорка в сфере охраны здоровья, социальных и финансовых нужд. Указанные ниже ресурсы предусматривают общую помощь, услуги в сфере здравоохранения, жилья, юридические услуги, информацию о Medicare, социальном обеспечении, безопасности/жестокости обращения, социального обеспечения и информацию о местонахождении центров для пожилых людей.

GENERAL ASSISTANCE

NYC Human Resources Administration

Call 311

www.nyc.gov

Food Stamps available for single adults, childless adults, children living apart from any adult relative and persons who have exceeded the 60-month limit on TANF assistance. Emergency cash assistance offered to eligible individuals and families, based on factors such as income and resources, household composition and citizen/legal alien status.

Where to Turn

Oakwood; Community Board 2
150 Greaves Lane, # 312
Staten Island, NY 10308
718-966-6531

www.where-to-turn.org

Assist seniors with snow shoveling, trash collection, graffiti cleanup, etc. Also donate clothing to seniors in need and distribute free toys in December.

HEALTH CARE

Integrity Senior Services

New Dorp; Community Board 2
2381 Hylan Boulevard, Suite 13
Staten Island, NY 10306
800-277-4680
718-494-2858

www.integrityseniorservices.com

Provides seniors and disabled people with low-cost mental health counseling and in-home non-emergency health services. Multiple languages available. Services available in all five boroughs, Westchester, and Long Island.

New York Prescription Card

800-788-6917

www.newyorkrxcard.com/index.php

Discounts for prescriptions offered to individuals ages 50 through 64 who do not receive Medicaid.

NYS Partnership for Long-Term Care

518-474-0662

866-950-7526

www.nyspltc.org

Visiting Nurse Services of New York

800-675-0391

www.vnsny.org

Caring Kind

646-744-2900

www.caringkindnyc.org

Alzheimer's Foundation of Staten Island

718-667-7110

www.afamembers.org

Provides referrals to support groups and legal services. Also provides limited equipment/supplies for those with Alzheimers. Call for assistance.

HOUSING

Harbor Terrace Adult Home and Assisted Living

West Brighton; Community Board 1
110 Henderson Avenue
Staten Island, NY 10301
718-727-8100

Supervised living center with 24-hour certified home health care aides and nursing supervision for adults 40 and over. Fee-based assisted living; Medicaid and Social Security accepted.

NYC Rent Freeze Program for Seniors (SCRIE)

Call 311

www.nyc.gov

NYS Homes & Community Renewal
www.nyshcr.org

Search state databases for affordable housing options in New York City including Mitchell-Lama housing and Section 8 housing.

Senior Citizen Homeowners Exemption (SCHE)

Call 311

www1.nyc.gov/site/finance/benefits/landlords.page

MEDICARE

NYS Department of Health Elderly Pharmaceutical Insurance Coverage (EPIC)

800-332-3742

www.health.ny.gov/health_care/epic

Access to discounts for prescription medicines.

NYS Medicare Part D Program

800-701-0501

www.health.ny.gov

NYS Office for the Aging

800-342-9871

www.aging.ny.gov

Local-Medicare HIICAP Medicare Assist Counseling Department for the Aging

212-602-4180

United States Office of Medicare

800-633-4227

www.medicare.gov

SAFETY/ELDER ABUSE

NYC HRA Adult Protective Services

718-556-5846

212-630-1853

www.nyc.gov

Community Agency For Senior Citizens

St. George; Community Board 1

56 Bay Street

Staten Island, NY 10301

718-981-6226

Provide a variety of free services for seniors ages 60 and older. Spanish and Russian spoken.

SENIOR CENTERS

The Staten Island Friendship Club—Arrochar

Arrochar; Community Board 2

44 Bionia Avenue

Staten Island, NY 10305

718-720-6110

Provides seniors with transportation, meals and various social activities. English, Italian and Spanish spoken.

Staten Island Community Services Friendship Club at Great Kills Neighborhood Center

Great Kills; Community Board 3

11 Sampson Avenue

Staten Island, NY 10308

718-356-5050

718-356-3555

Provides seniors with transportation, meals and various social activities.

Staten Island Community Services Friendship Club at Mount Loretto Neighborhood Center

Charleston; Community Board 3

6581 Hylan Boulevard

Staten Island, NY 10309

718-356-6661

sifriendshipclubs.com

Provides seniors with transportation, meals and various social activities.

**Staten Island Community Services
Friendship Club at Todt Hill
Neighborhood Center**

Manor Heights; Community Board 2
184 Schmidts Lane
Staten Island, NY 10314
718-698-7979
sifriendshipclubs.com

Provides seniors with transportation, meals and various social activities. English, Spanish and Italian spoken. Housed in Todt Hill NYCHA housing.

Cassidy Coles Senior Center

New Brighton; Community Board 1
125 Cassidy Place
Staten Island, NY 10301
718-273-6808

Housed in NYCHA senior housing. Services available in English, Korean, Arabic, Russian and Spanish.

JCC Stapleton Senior Center

Stapleton; Community Board 1
189 Gordon Street
Staten Island, NY 10304
718-981-8828

sijcc.org

Offers various social activities for seniors aged 60 and older, as well as meals and fitness classes. Also provide transportation for those who qualify.

South Beach Senior Center

South Beach; Community Board 2
155 Norway Boulevard
Staten Island, NY 10305
718-815-0689

Housed in NYCHA senior housing.

SOCIAL SECURITY

ACCESS NYC

www.nyc.gov/accessnyc

This search engine will tell you if you are eligible for benefits.

**The United State Office of
Social Security**

800-772-1213
www.ssa.gov

Includes benefits for individuals with disabilities as well as supplemental security income assistance.

XVIII. SMALL BUSINESS & ENTREPRENEURSHIP

Small Business and Entrepreneurship services help individuals who establish micro- and small businesses to grow these enterprises and compete in global markets. Resources in this category are listed under financial assistance, legal advice, networking opportunities and training and development.

PEQUEÑAS EMPRESAS Y EMPRENDIMIENTOS

Los servicios para **pequeñas empresas y emprendimientos** ayudan a los individuos que establecen pequeñas y micro empresas para que sus emprendimientos puedan crecer y competir en el mercado internacional. Los recursos en esta categoría están listados bajo asistencia financiera, asesoramiento jurídico, oportunidades de contacto, así como formación y desarrollo.

МАЛЫЙ БИЗНЕС И ПРЕДПРИНИМАТЕЛЬСТВО

Услуги в сфере малого бизнеса и предпринимательства предусматривают помощь новым предприятиям с целью их развития и конкуренции на мировых рынках. Ресурсы включают обучение и развитие, финансовую помощь, юридические консультации, офисные помещения и сетевые возможности.

FINANCIAL ASSISTANCE

Business Center for New Americans

212-898-4130

www.nybcna.org

Services offered to immigrants, refugees, and women starting their own businesses.

Empire State Development Small Business Division

800-782-8369

www.esd.ny.gov

Renaissance Economic Development Corporation

212-964-6022

www.renaissance-ny.org

Services for women or men from low-income neighborhoods starting their own business.

Women's Venture Fund

212-563-0499

www.womensventurefund.org

Services for women starting their own business.

LEGAL ADVICE

NYC Business Solution Center

St. George; Community Board 1

120 Stuyvesant Place, 3rd Floor

Staten Island, NY 10301

718-285-8400

www.nyc.gov

Offers a variety of free services to small businesses and start-up organizations, including: financing assistance, legal advice, business advice, assistance locating lenders, leasing assistance, and free classes.

NETWORKING OPPORTUNITIES

Business Mentor NY businessmentor.ny.gov

This online program offers free mentoring and advice for small business owners.

TRAINING & DEVELOPMENT

NYC Department of Small Business Services—Business Solutions

212-749-0900 x125

www.nyc.gov

New York Women's Chamber of Commerce

212-491-9640

www.nywcc.org

Services offered exclusively to female business owners.

SCORE

Castleton Corners; Community Board 1

1855 Victory Boulevard

Staten Island, NY 10314

718-727-1221

statenisland.score.org

Offers free mentoring and business advice.

United States Small Business Administration Learning Center

www.sba.gov/tools/sba-learning-center

XIX. TRANSPORTATION

Services in the **Transportation** category offer help to ensure that safe, affordable transportation is available for diverse groups of people in New York City. Resources in this category are listed under Department of Motor Vehicles services, disability and access, general and schedule information, reduced fare programs and school buses.

TRANSPORTE

Los servicios de la categoría de **transporte** garantizan la disponibilidad de transporte seguro y asequible para los distintos sectores de la Ciudad de Nueva York. Los recursos en esta categoría están listados bajo servicios del Departamento de Vehículos Motorizados, acceso para los discapacitados, horarios e información general, programas de tarifas reducidas, y autobuses escolares.

ТРАНСПОРТ

Услуги в категории **Транспорт** предоставляются с целью обеспечения безопасного, доступного транспорта для различных групп жителей Нью-Йорка. Организации предоставляют информацию о программах дешевых тарифов, о Департаменте транспорта, о доступе для инвалидов, о школьных автобусах, а также информацию общего характера и расписания.

DEPARTMENT OF MOTOR VEHICLES

New York State Department of Motor Vehicles—Richmond County

Travis; Community Board 2
1775 South Avenue
Staten Island, NY 10314
718-966-6155
212-645-5550
www.dmv.ny.gov

DISABILITY & ACCESS

MTA Access-A-Ride Service

877-337-2017
Call 311
www.mta.info
*Check website for list of eligibility
requirements.*

MTA Station Accessibility

Call 511
www.mta.info

NYC Mayor's Office for People with Disabilities - Transportation Services

Call 311
www.nyc.gov

GENERAL & SCHEDULE INFORMATION

MTA Bus Information

Call 511
www.mta.info

MTA Long Island Rail Road

Call 511
www.mta.info

MTA Metro North Rail Road

Call 511
www.mta.info

MTA Police (Non-Emergencies)

212-643-5075
www.mta.info

MTA Subway Information

Call 511
www.mta.info

NYC Department of Transportation

Call 311
www.nyc.gov

NYC MTA

Call 311
www.mta.info

NYC Taxi & Limousine Commission Passenger Information

718-391-5501
Call 311
www.nyc.gov

PATH Rail

800 234-7284
www.panynj.gov

Staten Island Ferry

Call 311
www.siferry.com

REDUCED FARE

MTA Reduced Fare Program

Call 511

www.mta.info

Call for eligibility requirements.

MTA Reduced Fare Walk-In Center

Call 311

www.mta.info

Call for eligibility requirements.

SCHOOL BUSES

NYC DOE Office of Pupil Transportation

718-392-8855

Call 311

schools.nyc.gov

Call for details and eligibility requirements.

XX. VETERANS & MILITARY SERVICES

The **Veterans and Military Services** category lists programs and services offered to women and men who have served in the United States Armed Forces and their families. Resources in this category are listed under disability and healthcare, education, employment and career development, family support, general assistance, housing services, legal assistance and services for women.

VETERANOS Y SERVICIOS MILITARES

La categoría de **veteranos y servicios militares** enumera programas y servicios para las mujeres y hombres que han prestado sus servicios a las fuerzas armadas de los Estados Unidos así como para sus familias. Los recursos en esta categoría están listados bajo la discapacidad y atención médica, educación, Empleo y Desarrollo Profesional, ayuda familiar, asistencia general, vivienda, asistencia jurídica y servicios para mujeres.

ВЕТЕРАНЫ И ВОЕННАЯ СЛУЖБА

Определенные программы и услуги предлагаются лицам, которые служили в вооруженных силах Соединенных Штатов, а также их семьям. Среди предоставляемых услуг - общая помощь, помощь по вопросам, связанным с инвалидностью и охраной здоровья, образованием, трудоустройством и карьерой, помощь семьям, жилье, юридическая помощь и услуги для женщин.

DISABILITY & HEALTHCARE

Paralyzed Veterans of America

212-807-3114

www.ova.org

The Soldiers Project

877-769-7438

www.thesoldiersproject.org

All counseling and services are confidential and offered exclusively to veterans and family members who served after September 11, 2001. Call for more information.

Yoga for Vets NYC

www.yogaforvetsnyc.org

Classes held weekly in Manhattan.

EDUCATION

NYS Veterans Tuition Awards

888-697-4372

www.hesc.ny.gov/pay-for-college/financial-aid/types-of-financial-aid/nys-grants-scholarships-awards/veterans-tuition-awards.html

Tuition assistance for veterans. See website or call for eligibility requirements.

Student Veterans of America

202-223-4710

www.studentveterans.org

See website for list of scholarships and eligibility requirements. Call for further assistance.

US Department of Veteran Affairs—VetSuccess on Campus

1-800-983-0937

www.ebenefits.va.gov

VetSuccess counselors located on college campuses across the country. Visit website for direct contact information. Dependents of certain veterans may be eligible for services.

EMPLOYMENT & CAREER DEVELOPMENT

New York State Department of Labor—Veteran's Services

212-775-3302

www.labor.ny.gov

United States Department of Veteran Affairs—Compensated Work Therapy

212-686-7500 x.7247

www.va.gov

FAMILY SUPPORT

American Red Cross Greater New York

877-733-2767

www.redcross.org

New York National Guard Military Family Assistance Centers (MFAC)

646-424-5555

www.dmna.ny.gov

Veterans of Foreign Wars Family Assistance

1-800-VFW-1899

www.vfw.org

GENERAL ASSISTANCE

Iraq and Afghanistan Veterans of America (IAVA)

212-982-9699

www.iava.org

NYC Department of Veteran Services

212-416-5250

212-442-4171

www.nyc.gov

**New York State Division of
Veteran's Affairs**

888-838-7697

www.veterans.ny.gov

**United States Department of Veteran
Affairs—Staten Island Vet Center**

St. George, Community Board 1

60 Bay Street

Staten Island, NY 10301

718-816-4499

877-927-8387

www.va.gov

SERVICES FOR WOMEN

**Service Women's Action Network
(SWAN)**

646-569-5200

www.servicewomen.org

**United States Department of Veteran
Affairs—Center for Women Veterans**

855-VA-WOMEN (829-6636)

www.va.gov

HOUSING

**City Bar Justice Center—Pro Bono
Foreclosure Project**

212-626-6766

Jericho Project

646-624-2341

347-468-8462

www.jerichoproject.org

LEGAL ASSISTANCE

**City Bar Justice Center—
Veteran's Assistance Project**

877-564-3383

212-382-4722 (Intake Line)

www.nycbar.org

XXI. YOUTH

The **Youth** category lists programs and services that prepare young women and men for the challenges of adolescence and adulthood, and help youth develop social, ethical, emotional, physical, and cognitive competencies. Resources in this category are listed under general assistance, health, job preparation and internships, recreation and day camps, and youth development and mentoring.

JUVENTUD

La categoría **juventud** enumera programas y servicios que preparan a los jóvenes para los desafíos de la adolescencia y la edad adulta. Los ayudan a desarrollar sus competencias sociales, éticas, emocionales, físicas y cognitivas. Los recursos en esta categoría están listados bajo asistencia general, salud, preparación laboral y pasantías, recreación y campamentos de día, así como el desarrollo de la juventud y tutorías para jóvenes.

МОЛОДЕЖЬ

В этой категории указаны программы и услуги, которые готовят молодых людей к вызовам подросткового возраста и взрослой жизни, помогают молодежи развивать свои социальные, этические, эмоциональные, физические и познавательные навыки. Среди ресурсов указана информация о развитии молодежи и наставничестве, о подготовке к работе и о стажировках, об отдыхе и дневных лагерях, об охране здоровья и помощи общего характера.

GENERAL ASSISTANCE

Center for Court Innovation— Staten Island Youth Justice Center

St. George; Community Board 1
60 Bay Street, Suite 100
Staten Island, NY 10301
718-675-8921

Multiple youth support services offered for underserved youth and those with a history in the criminal justice system, including: recreational and educational activities, service projects, group mentoring, mental health services, job readiness and more.

NYC Department of Youth & Community Development (DYCD)

800-246-4646
www.nyc.gov

HEALTH

Teen RAP Risk Assessment Program— Bay Street Health Center

St. George; Community Board 1
57 Bay Street
Staten Island, NY 10301
718-226-8336
www.siteenrap.com

Provides free sexual health care, low-cost physicals and vaccinations and youth counseling. Call 718-226-6262 after hours. Text 718-701-8077.

Teen RAP Risk Assessment Program— Medical Arts Pavilion

South Beach; Community Board 2
242 Mason Avenue
Staten Island, NY 10305
718-226-8336
www.siteenrap.com

Provides free sexual health care, low-cost physicals and vaccinations, and youth counseling. Call 718-226-6262 after hours. Text 718-701-8077.

JOB PREPARATION & INTERNSHIPS

America Needs You

212-571-0202
www.americaneedsyou.org

Futures and Options

212-601-0002
www.futuresandoptions.org

RECREATION & DAY CAMPS

The Children's Aid Society: Goodhue Center—William Osborn Day Camp

718-447-2630
www.childrensaidsociety.org/goodhue-center/william-osborn-day-camp

Co-ed summer camp for youth in grades K-8. Fee charged but scholarships available for those with a demonstrated need.

YOUTH DEVELOPMENT & MENTORING

Big Brothers Big Sisters of New York City (BBBSNYC)

212-686-2042

www.bigsnyc.org

Girl Scouts of Greater New York

212-645-4000 x278

www.girlscoutsnyc.org

\$15 Registration fee to join a troop. Call for more information.

The Police Athletic League

800-725-4543

www.palnyc.org

The Staten Island Partnership for Community Wellness (SIPCW)

St. George; Community Board 1

444 Saint Mark's Place, 3rd Floor

Staten Island, NY 10301

718-226-0258

www.sipcw.org

Educates the community on substance abuse issues. Refers individuals to partner organizations, youth councils, and workshops.

Unlocking Futures

212-791-4927

www.nyunlockingfutures.org

NOTES

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110 West 40th Street

Suite 1002

New York, NY 10018

212.353.8070

resourceguide@wccny.org

www.wccny.org

Women's City Club of New York
110 West 40th Street, Suite 1002
New York, NY 10018
212.353.8070
resourceguide@wccny.org



STATEN ISLAND

After-School Programs

Domestic & Libraries

Gender-Based Violence

EDUCATION

Financial Assistance

Housing &

Mental Health

Homelessness

HEALTH

Pre-School & Childcare

Safety &

Veterans & Military Services

Senior Services

Security

Immigration

Multi-Service Centers

FOOD & HUNGER

Legal Services

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Transportation

& Screening Services

Small Business

& Entrepreneurship

EMPLOYMENT